



February \_\_, 2016

[NAME]  
[COMPANY]  
[ADDRESS]  
[CITY, STATE ZIP]

Dear [NAME]:

On February 1, 2016, Santa Buckley Energy, Inc. ("SBE") successfully completed the sale of its natural gas and electricity assets to Sprague Operating Resources LLC ("Sprague"). SBE and Sprague are both committed to making this transaction seamless for you and this will result in no change in your rate or other terms and conditions of your current natural gas supply contract. Please note this purchase does not involve the petroleum or propane products portions of SBE's business, and SBE will continue to serve those markets.

While you may not be familiar with Sprague's name and logo, Sprague has been making sure businesses have access to the fuels they need since 1870. As one of the largest independent energy providers in the Northeast, Sprague credits its commitment to delivering value to customers beyond the simple commodity offering as a key to its longevity, and they look forward to sharing that commitment with your business. For more information on Sprague, please visit them on the web at: [www.spragueenergy.com](http://www.spragueenergy.com), or contact them directly at:

Sprague Operating Resources LLC  
185 International Drive  
Portsmouth, NH 03801  
Phone: 603-431-1000  
Email: [customercare@spragueenergy.com](mailto:customercare@spragueenergy.com)

Despite the name change, you can still expect the same level of outstanding customer service from Sprague that you have received from SBE. Sprague endeavors to provide the highest quality customer experience, including an expansive product line and customer support team. Sprague has also retained the services of SBE's natural gas sales representatives to assure continuity of service through the transition period.

Please note the following:

- If you have a contract that extends beyond February 1, 2016, the rates, terms and conditions of service of SBE and Sprague will remain the same.

- If the transition to Sprague results in a charge by the local delivery company for a change in the identity of your competitive natural gas supplier, you will not be liable for such charge.

After the required notice period, you will see a few changes to your bill including a new remittance address, mailing envelopes and company logo. A reminder will be included with the invoice and it is recommended that you notify your accounting team of the coming change. Please contact your existing sales representative if you have questions at any time during this transition. If you need a copy of Sprague's W-9 form, it can be accessed through the following link: <http://bit.do/SpragueW9>.

SBE thanks you for the opportunity to serve your business, and the Sprague team looks forward to continued mutual success.

Sincerely,

Tim Costello, President  
Santa Buckley Energy, Inc.