



FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Michael Haga
Title: Director of Billing and
Operations Support Systems

REQUEST: BayRing, segTEL and Otel – CLECs
Group III, Set 3

DATED: April 19, 2007

ITEM: CLEC 3-19 Does Fairpoint intend to establish a reference guide for processes and
procedures governing the ordering and provisioning of wholesale and
interconnection services? If so, when will it be available?

REPLY: Yes, FairPoint intends to establish a reference guide six (6) months
prior to the cut-over date.