FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Michael Haga
Title: Director of Billing and
Operations Support Services

REQUEST: New England Cable and Telecommunications Association, Inc. and
Comcast Phone of New Hampshire, LLC - Rebuttal

DATED: September 20, 2007

ITEM: NECTA/CPNH Please explain the terms "end to end testing" and "load testing" and
- 77R "critical user acceptance testing" as used on page 32, lines 7-9.

REPLY: The phrase "end-to-end testing" refers to the testing undertaken to
demonstrate functional completeness across the application being
tested. Such testing should provide information as to how upstream
transactions drive downstream functionality.

The phrase "load testing" refers to the testing undertaken to validate
that the FairPoint systems are able to support the functions required.
This is also referred to as "stress testing" or "performance testing."
FairPoint intends to perform tests at the application-specific level as
well as the integrated systems architecture level.

The phrase "critical user acceptance testing" refers to the testing
undertaken to validate business processes that require information
technology system interaction and to further validate that the systems
architecture meets the needs of FairPoint's customers and the
northern New England operations being acquired by FairPoint.