## FairPoint Communications, Inc. State of New Hampshire Docket No. DT 07-011

Respondent: Michael Haga Title: Director of Billing & Operations Support Systems

**REQUEST:** 

**DATED:** 

Office of the Consumer Advocate Follow-Up Data Requests Group III June 11, 2207

ITEM: OCA FDR III-4

What criteria does FairPoint intend to use to assess its readiness for the cutover?

**REPLY:** 

FairPoint is in the process of developing its Testing Strategy, Test Plans and Test Cases. Each test case will include a severity level, which will incorporate expected results. The assessment of readiness will be based upon successful execution of the test cases and an evaluation of any tests that do not meet FairPoint's expected results. FairPoint will evaluate tests that do not produce passing results to ensure that the transition will have no customer impact and that any work-a-rounds are not labor intensive.