

EXHIBIT No.
ONE - 19(P)

FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Michael Haga
Title: Director of Billing & Operations
Support Systems

REQUEST: One Communications

DATED: June 11, 2007

ITEM: ONE FDR II-21 Please refer to FairPoint's responses to One-FP-II-23 through One-FP-II-26:

- (a) Please describe the "job aids and reference materials" that FairPoint will provide to CLECs in order for CLECs to access FairPoint's systems.
- (b) Please provide copies of all documents that constitute, contain, describe or refer to such job aids and reference materials.
- (c) Will the cost of all necessary training for CLECs be borne by FairPoint (as opposed to FairPoint simply bearing the cost of any training FairPoint provides, whether or not that training constitutes all training that is necessary for CLECs to access the systems)?

REPLY: FairPoint has not yet completed the development of the processes to be used by CLECs. Accordingly, the job aids and reference materials have not been completed as well. FairPoint has committed to working with CLECs in planning and implementing its CLEC processes. FairPoint will pay for the costs of training determined necessary by FairPoint and provided by FairPoint.