

**FairPoint Communications, Inc.**  
**State of New Hampshire**  
**Docket No. DT 07-011**

**Respondent:** Brian Lippold  
**Title:** Vice President, Business and  
Wholesale Services

**REQUEST:** One Communications - Rebuttal

**DATED:** September 1, 2007

**ITEM: 11** Please refer to the Lippold rebuttal testimony at p. 7, lines 20-22.  
What will the certification process entail and what advantages inure to certified CLECs that are not shared by uncertified CLECs?

**REPLY:** The certification process is being developed and will be shared with the customers at least 6 months prior to cut-over. FairPoint anticipates several advantages for certified CLECs. As an example, both FairPoint and the CLECs who become certified will be operating on the basis of knowing, among other things, that the CLEC has successfully placed orders in the system, has successfully received the appropriate responses from the system in response to the test orders, has been trained on the system, is in receipt of the industry standard business rules and any applicable FairPoint specific business rules, is in receipt of the appropriate escalation procedures and contact lists, has exchanged all of the customer specific information required to do business with FairPoint, and has all reasonable questions and concerns adequately addressed.