

**Verizon New England Inc.
d/b/a Verizon New Hampshire**

State of New Hampshire

Docket No. DT 07-011

Respondent: Stephen E. Smith
Title: Vice President – Business
Development

REQUEST: Public Utilities Commission Staff, Group II Follow-Up

DATED: June 11, 2007

ITEM: Staff G II
FDR 2-7 In reference to Staff 2-44, please provide for the years 2003, 2004,
2005, and 2006,

- (a) the total number of outside repair dispatches in New Hampshire
- (b) the average clearing time for outside repair dispatches in New Hampshire
- (c) the total number of code 4 dispatches in New Hampshire
- (d) the average clearing time for code 4 dispatches in New Hampshire.

REPLY:

	2004	2005	2006	2007(thru May)
a. Total outside repair dispatches	88,444	98,825	94,756	32,502
b. Average clrd time for outside repair dispatches (Hrs)	27.82	30.08	38.27	32.28
c. Total Code 4 dispatches	49,167	58,269	57,605	18,326
d. Average clrd time for Code 4 dispatches (Hrs)	27.72	30.17	38.73	31.30