



Woman's Club of Concord

44 Pleasant Street, Concord, NH 03301

12 APR '17 PM2:58

TO:
Debra A. Howland
Executive Director, NHPUC
21 S. Fruit St., Suite 10
Concord, NH 03301-2429

Please find attached here seven copies of the
Woman's Club of Concord's response
to the PUC Staff proposal April 3, 2017
regarding Docket DG 16-82
Joint Petition of Concord Steam's Non-Governmental Customers

SUBMITTED BY:
Deborah de Peyster, board member
Woman's Club of Concord
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603-491-0502

April 12, 2017

Via Electronic and Hand Delivery to:

Debra A. Howland, Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429

RE: *Joint Petition of Concord Steam's Non-Governmental Customers*, Docket DG 16-827

Dear Ms. Howland:

I write on behalf of the Woman's Club of Concord to respond to the Staff's proposal dated April 3, 2017.

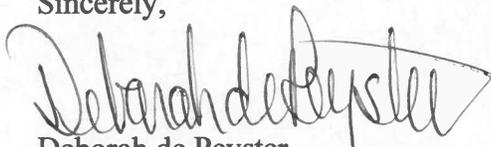
Here is our response: The heating costs used for the Eligibility Test proposed by the PUC staff are unfair and should be Concord Steam rates as of the date of announced closure (August). It is also very unclear what conversion costs will actually be considered in determining eligibility as PUC staff proposes to make those determinations on an individual basis. That is pretty arbitrary and puts us in a strange position: we don't really know how the proposed Eligibility Test will affect us.

We also would like to register our extreme frustration with this process as a non-profit, with no paid staff and a charitable mission to continue. While trying to receive some help from the PUC, we have been struggling with an expensive conversion process to provide safe housing for our tenants, raising money for high school scholarships, and running a full schedule of community programming. This process has felt very unfair, and almost deliberately confusing so that the field of those seeking PUC assistance shrinks. Despite the lack of PUC support, we are determined to follow this process all the way through.

We owe it to our organization to try as hard as possible to keep our financial resources focused on the community, and not on the costs of supporting a utility failure.

Thank you for your time.

Sincerely,



Deborah de Peyster
Board member, Woman's Club of Concord

cc: Service List via electronic mail