

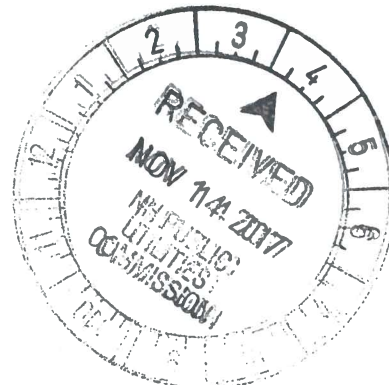


Stephen R. Hall  
Director, Rates & Regulatory Affairs  
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November 14, 2017

**Via ERF and US Mail**

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301-2429



**Re: DE ~~16-777~~ Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities  
Monthly EAP Reconciliation Report – October 2017**

Dear Ms. Howland:

Enclosed for filing, please find Liberty Utilities' Monthly EAP Reconciliation Report. Please note this report has been filed via the Commission's Electronic Report Filing system.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall".

Stephen R. Hall

Enclosure

cc: Rorie Patterson  
OCA Litigation

## Electric Assistance Program System Benefits Charge Reconciliation Report October-17

Liberty Utilities (Granite State Electric)			
	Imputed	Billed kWh	Difference
Retail Delivery kWh	73,661,533	73,661,532	(1)
SBC Low Income EAP Rate	\$ 0.0015		
SBC Low Income EAP Billed Amount	\$110,492.30		
Billing Adjustment	\$ (84.64)		
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$43.02		
<b>SBC Low Income EAP Funding</b>	<b>\$110,450.68</b>		
EAP Costs			
Discounts Applied to Customers <sup>(1)</sup> Bills	\$ 36,763.02		
Payments to Community Action Agencies <sup>(2)</sup>	21,012.09		
Other <sup>(3)</sup>	-		
Pre-program Arrears Recovery	-		
<b>Total EAP Costs</b>	<b>57,775.11</b>		
<b>SBC Low Income EAP Balance</b>	<b>\$ 52,675.57</b>		
<b>Total amount due to State of New Hampshire Treasury</b>	<b>\$ 52,675.57</b>		
Program to Date Reserve Balance	\$37,923.49		
Interest on reserve at 0.0133556			
(1) Interest rate / 365 (x) # of days in month (x) Reserve			

(1) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

(2) Payment to Belknap CAA

Billing Adjustment: Refund provided to an outdoor lighting customer from 2014. The total SBC amount was \$199.64. The total EAP amount refunded was \$84.64. The monthly billed kWh shown on this report do not reflect the refund because the customer's bill was not canceled and rebilled, which would then include the kWh in the monthly revenue report, the customer was only provided a monetary refund.

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**October-17**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	0	1	0.0%	\$ -	0.0%
	329	2	26.6%	2,144.61	5.8%
	219	3	17.7%	3,998.87	10.9%
	245	4	19.8%	6,689.68	18.2%
	230	5	18.6%	9,454.80	25.7%
	<u>215</u>	6	<u>17.4%</u>	<u>14,475.06</u>	<u>39.4%</u>
<b>TOTAL*</b>	1,238		100.0%	\$ 36,763.02	100.0%

**\*Discount Levels for Liberty Utilities (Granite State Electric):**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

\*The total may not sum because some customers moved tiers during the month.

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program (EAP)**  
**Aging Report**  
**October-17**

**Non-EAP Customers**

	<u>Percentage of Customers</u>	<u>Balance</u>
Current Balance	92.5%	\$ 4,009,676.69
1st Arrears	3.3%	\$ 160,848.00
2nd Arrears	1.3%	\$ 95,319.59
3rd Arrears	0.6%	\$ 46,174.05
4th Arrears	<u>2.3%</u>	<u>\$ 711,355.48</u>
Total Arrears	100.0%	\$ 5,023,373.81
Customer Count		30,609

**EAP Customers**

Current Balance	73.2%	\$ 181,798.02
1st Arrears	5.7%	\$ 29,238.00
2nd Arrears	4.7%	\$ 26,236.92
3rd Arrears	2.4%	\$ 18,662.65
4th Arrears	<u>14.0%</u>	<u>\$ 398,254.34</u>
Total Arrears	100.0%	\$ 654,189.93
Customer Count		1,671

[1] Arrears data is as of September 30, 2017

[2] EAP Customer data includes customers formerly on EAP with  
balances and customers currently on EAP

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program (EAP)**  
**Rate D-10 Prorated to 750 kWh Report**  
**October-17**

<u>Tier</u>	<u>Total kWh</u>	<u>Charge/ (Credit)</u>	<u>Tier</u>	<u>Total kWh</u>	<u>\$</u>
T2	20	\$0.08	T2	388	\$2.91
T2	368	\$2.83	T3	0	\$0.00
			T4	0	\$0.00
T5	355	\$15.73	T5	355	\$15.73
			T6	<u>1084</u>	<u>\$122.87</u>
T6	750	\$94.10	Total	1827	\$141.51
T6	106	\$3.35			
T6	228	\$25.42			

[1] Customers taking service under TOU Rate D-10 are only eligible to receive a discount on 750 kWh. For customers using more than 750 kWh on or off peak, the bill must be adjusted to accommodate the parameters of the EAP program. The billing system is unable to make this adjustment on its own. The Billing dept creates the adjustment to the customer's bill. The Finance dept creates a journal entry to the GL to record the adjustment.

[2] The >750 kWh are informational only.