



November 15, 2017

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 17-122

Dear Secretary Howland,

As required in NHPUC Order 23,980 dated May 30, 2002, and the Electric Assistance Procedures Manuals, attached are the following monthly reports for October 2017 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

Additionally, on November 3, 2017, the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of October 2017, Eversource expenses were \$135,588.48 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$11,441,873.69.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Karen Keough  
Manager, Credit and Collections

**Electric Assistance Program  
System Benefits Charge Reconciliation Report  
OCTOBER 2017**

	<b>Eversource</b>
Retail Delivery KWHs	614,278,593
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 921,417.89
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$ 422.97
<b>SBC Low Income EAP Funding</b>	<b>\$ 921,840.86</b>
<b>EAP Costs</b>	
Discounts Applied to Customers' Bills	\$ 827,888.63
Payments to Community Action Agencies	\$ 229,540.71
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
<b>Total EAP Costs</b>	<b>\$ 1,057,429.34</b>
<b>SBC Low Income EAP Balance</b>	<b>\$ (135,588.48)</b>
<b>Total Amount Due to Eversource</b>	<b>\$ 135,588.48</b>
Program to Date Reserve Balance	\$ 372,886.38

<sup>(1)</sup> Interest on reserve at 1.33556%

$$\$372,886.38 * 1.33556\% * 31/365 = \$422.97$$

**Eversource**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of October 2017**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	4,983	2	21.6%	33,992.12	4.1%
	3,945	3	17.1%	73,177.34	8.8%
	4,369	4	18.9%	134,967.76	16.3%
	5,042	5	21.8%	223,381.64	27.0%
	<u>4,747</u>	6	<u>20.6%</u>	<u>362,369.77</u>	<u>43.8%</u>
<b>TOTAL</b>	23,086		100.0%	\$ 827,888.63	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of October 2017**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	67.33	\$	107.10
Average Past Due Amount	\$	204.31	\$	183.13
Total Included Accounts Receivable <sup>(1)</sup>	\$	1,554,220.57	\$	43,881,798.40
Number of Accounts <sup>(1)</sup>		23,083		409,715
Percent Past Due:	38.05%	8,783	15.46%	63,342
% Past due 30 days	48.93%	4,298	73.01%	46,246
% Past due 60 days	22.45%	1,972	18.00%	11,402
% Past due 90 days	28.62%	2,514	8.99%	5,694

<sup>(1)</sup> Includes all accounts.