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December 6, 2017

Via ERF and US Mail

Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301-2429



Re: DE 17-122 Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities

Monthly EAP Reconciliation Report – November 2017

Dear Ms. Howland:

Enclosed for filing, please find Liberty Utilities' Monthly EAP Reconciliation Report. Please note this report has been filed via the Commission's Electronic Report Filing system.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

David B. Simek

**Enclosure** 

cc: Rorie Patterson

**OCA Litigation** 

## Electric Assistance Program System Benefits Charge Reconciliation Report November-17

#### **Liberty Utilities (Granite State Electric)**

Liberty Officies (Granite State Liectric)			Imputed	Billed kWh	Difference
Retail Delivery kWh		_	66,929,893	66,929,888	(5)
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SBC Low Income EAP Rate		\$	0.0015		
SBC Low Income EAP Billed Amount			\$100,394.84		
Reimbursement from CAA-August 2017 (3)		\$	-		
Interest on 10% Reserve Fund Balance (1)			\$43.17		
SBC Low Income EAP Funding			\$100,438.01		
_					
EAP Costs					
Discounts Applied to Customers (1) Bills \$	36,107.40				
Payments to Community Action Agencies (2)	8,822.97				
Other Costs (4)	34.24				
Pre-program Arrears Recovery	-				
<u> </u>					
Total EAP Costs			44,964.61		
SBC Low Income EAP Balance		\$	55,473.40		
Total amount due to State of New Hampshire Tr	reasury	\$	55,473.40		
Program to Date Reserve Balance			\$37,923.49		
Interest on reserve at 0.0138483			737,323.43		
(1) Interest rate / 365 (x) # of days in month (x	() Reserve				
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(1) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

### (2) Payment to Belknap CAA

- (3) Reimbursement from CAA- August 2017: As per Shannon Nolin (Belknap CAA) 11/3/17, Liberty was overbilled in the amount of \$8,273.38 for the total Liberty 16-17 EAP contract. The November payment to Belknap CAA was for the full amount due without any adjustments. A check was sent to Liberty as reimbursement for the overbill, but Liberty received this check on 12/1. The credit will be reflected on December's EAP reconciliation.
- (4) Mileage- November 2017 EAP Advisory Board Meeting

# Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities Electric Assistance Program Number of Active EAP Participants by Discount Tier Levels and Amounts November-17

	Number of		% per Tier Participants			% per Tier Discount
	<b>Active Participants</b>	<b>Discount Tier*</b>	<b>To Total Participants</b>	Disco	unt Amount	<b>To Total Discounts</b>
	0	1	0.0%	\$	-	0.0%
	332	2	26.8%		2,198.11	6.1%
	220	3	17.8%		4,060.06	11.2%
	246	4	19.9%		6,641.34	18.4%
	227	5	18.4%		9,090.01	25.2%
	<u>212</u>	6	<u>17.1%</u>		14,117.88	<u>39.1%</u>
TOTAL*	1,237		100.0%	\$	36,107.40	100.0%

### \*Discount Levels for Liberty Utilities (Granite State Electric):

		% of Federal Poverty
<u>Tier</u>	<u>Discount</u>	<u>Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

<sup>\*</sup>The total may not sum because some customers moved tiers during the month.

# Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities Electric Assistance Program (EAP) Aging Report November-17

### **Non-EAP Customers**

	Percentage of Customers	<u>Balance</u>
Current Balance	91.2%	\$ 3,151,829.39
1st Arrears	3.8%	\$ 183,384.06
2nd Arrears	1.6%	\$ 95,853.65
3rd Arrears	0.9%	\$ 69,576.92
4th Arrears	2.5%	\$ 700,989.70
Total Arrears	100.0%	\$ 4,201,633.72
Customer Count	EAP Customers	27,644
Current Balance	70.1%	\$ 160,822.63
1st Arrears	8.7%	32,663.87
2nd Arrears	3.6%	\$ 23,563.40
3rd Arrears	3.4%	\$ 22,137.96
4th Arrears	<u>14.1%</u>	\$ 389,497.17
Total Arrears	100.0%	\$ 628,685.03
Customer Count		1,598

<sup>[1]</sup> Arrears data is as of November 30, 2017

<sup>[2]</sup> EAP Customer data includes customers formerly on EAP with balances and customers currently on EAP

# Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities Electric Assistance Program (EAP) Rate D-10 Prorated to 750 kWh Report November-17

	Total kWh	Charge/	<u>Total</u>
<u>Tier</u>	<u>&gt;750</u>	(Credit)	<u>Tier</u> <u>kWh</u> <u>\$\$</u>
T2	161	\$1.74	T2 530 \$4.55
T2	369	\$2.81	T3 24 \$0.68
			T4 296 \$8.73
T3	16	\$0.46	T5 0 \$0.00
T3	8	\$0.22	T6 <u>750</u> <u>\$92.90</u>
			Total 1600 \$106.86
T4	296	\$8.73	
T6	750	\$92.90	

<sup>[1]</sup> Customers taking service under TOU Rate D-10 are only eligible to receive a discount on 750 kWh. For customers using more than 750 kWh on or off peak, the bill must be adjusted to acccommodate the parameters of the EAP program. The billing system is unable to make this adjustment on its own. The Billing dept creates the adjustment to the customer's bill. The Finance dept creates a journal entry to the GL to record the adjustment.

<sup>[2]</sup> The >750 kWh are informational only.