



December 11, 2017

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 17-122

Dear Secretary Howland,

As required in NHPUC Order 23,980 dated May 30, 2002, and the Electric Assistance Procedures Manuals, attached are the following monthly reports for November 2017 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

Additionally, on December 5, 2017, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of November 2017, Eversource expenses were \$72,226.72 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$11,514,100.41.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

A handwritten signature in black ink, appearing to read "Karen A. Keough". The signature is fluid and cursive.

Karen A. Keough  
Manager, Credit and Collections

# Electric Assistance Program System Benefits Charge Reconciliation Report NOVEMBER 2017

	<b>Eversource</b>
Retail Delivery KWHs	570,331,361
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 855,497.04
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$ 424.43
<b>SBC Low Income EAP Funding</b>	<b>\$ 855,921.47</b>
<b>EAP Costs</b>	
Discounts Applied to Customers' Bills	\$ 831,764.13
Payments to Community Action Agencies	\$ 96,384.06
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
<b>Total EAP Costs</b>	<b>\$ 928,148.19</b>
<b>SBC Low Income EAP Balance</b>	<b>\$ (72,226.72)</b>
<b>Total Amount Due to Eversource</b>	<b>\$ 72,226.72</b>
Program to Date Reserve Balance	\$ 372,886.38
<sup>(1)</sup> Interest on reserve at 1.38483%	
\$372,886.38 * 1.38483% * 30/365 = \$424.43	

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
AS OF NOVEMBER 2017**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,074	2	21.8%	34,411.33	4.1%
	3,980	3	17.1%	74,070.84	8.9%
	4,391	4	18.9%	137,647.00	16.5%
	5,036	5	21.6%	225,015.43	27.1%
	<u>4,788</u>	6	<u>20.6%</u>	<u>360,619.53</u>	<u>43.4%</u>
<b>TOTAL</b>	23,269		100.0%	\$ 831,764.13	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**AS OF NOVEMBER 2017**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	71.40	\$	105.89
Average Past Due Amount	\$	199.17	\$	182.33
Total Included Accounts Receivable <sup>(1)</sup>	\$	1,659,742.13	\$	43,322,175.75
Number of Accounts <sup>(1)</sup>		23,244		409,119
Percent Past Due:	36.32%	8,442	105.89%	433,216
% Past due 30 days	41.44%	3,498	61.67%	267,164
% Past due 60 days	27.45%	2,317	26.91%	116,578
% Past due 90 days	31.11%	2,626	11.42%	49,473

<sup>(1)</sup> Includes all accounts.