

August 9, 2018

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 17-122

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for July 2018 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On August 2, 2018, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of July 2018, Eversource expenses were \$58,457.60 below the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$11,927,463.38.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Karen Palmieri  
Manager, Credit and Collections

# Electric Assistance Program System Benefits Charge Reconciliation Report July 2018

<b>Eversource</b>
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Retail Delivery KWHs	706,414,348
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 1,059,621.52
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$ 741.87
<b>SBC Low Income EAP Funding</b>	<b>\$ 1,060,363.39</b>

EAP Costs

Discounts Applied to Customers' Bills	\$ 884,720.46
Payments to Community Action Agencies	\$ 117,185.33
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -

**Total EAP Costs** **\$ 1,001,905.79**

**SBC Low Income EAP Balance** **\$ 58,457.60**

**Total Amount Due to State of New Hampshire Treasury** **\$58,457.60**

Program to Date Reserve Balance \$ 372,886.38

<sup>(1)</sup> Interest on reserve at 2.34250%  
 $\$372,886.38 * 2.34250\% * 31/365 = \$741.87$

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of July 2018**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	81.27	\$	132.94
Average Past Due Amount	\$	245.10	\$	210.86
Total Included Accounts Receivable <sup>(1)</sup>	\$	1,873,186.48	\$	54,841,159.18
Number of Accounts <sup>(1)</sup>		23,047		412,521
Percent Past Due:	34.80%	8,020	10.84%	44,717
% Past due 30 days	37.01%	2,968	59.38%	26,553
% Past due 60 days	21.72%	1,742	21.53%	9,628
% Past due 90 days	41.27%	3,310	19.09%	8,537

<sup>(1)</sup> Includes all accounts.

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of July 2018**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,033	2	21.9%	38,113.40	4.3%
	3,885	3	16.9%	79,314.92	9.0%
	4,343	4	18.9%	146,110.06	16.5%
	4,991	5	21.8%	237,331.94	26.8%
	<u>4,695</u>	6	<u>20.5%</u>	<u>383,850.14</u>	<u>43.4%</u>
<b>TOTAL</b>	22,947		100.0%	\$ 884,720.46	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%