



780 North Commercial Street
Manchester, NH 03101-1134

August 8, 2018

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 17-122

Dear Secretary Howland,

On the Eversource EAP monthly report for June 2018, the area of wording "Total Amount Due to Eversource" is incorrect and it should say "Total Amount Due to State of New Hampshire Treasury". I have attached a new copy of the report with the correct wording also did a new filing. I have spoken to Amanda Noonan and she indicated I should send this cover letter and refile just the cover and the report. Amanda checked and the State of New Hampshire did not send us the \$19,818.44, they are expecting the wire from Eversource.

Sincerely,

A handwritten signature in blue ink that reads "Janice Johnson". The signature is written in a cursive style with a large, looped "J" and "H".

Janice Johnson
Customer Service Consultant
Credit and Collections

**Electric Assistance Program
System Benefits Charge Reconciliation Report
JUNE 2018**

	Eversource
Retail Delivery KWHs	616,420,596
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 924,630.89
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$ 710.37
SBC Low Income EAP Funding	\$ 925,341.26
EAP Costs	
Discounts Applied to Customers' Bills	\$ 781,451.44
Payments to Community Action Agencies	\$ 124,071.38
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
Total EAP Costs	\$ 905,522.82
SBC Low Income EAP Balance	\$ 19,818.44
Total Amount Due to State of New Hampshire Treasury	\$19,818.44
Program to Date Reserve Balance	\$ 372,886.38
⁽¹⁾ Interest on reserve at 2.31781%	
$\$372,886.38 * 2.31781\% * 30/365 = \710.37	

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of June 2018**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,073	2	21.8%	34,130.21	4.4%
	3,923	3	16.9%	70,941.03	9.1%
	4,376	4	18.8%	129,265.72	16.5%
	5,055	5	21.8%	207,288.96	26.5%
	<u>4,794</u>	6	<u>20.6%</u>	<u>339,825.52</u>	<u>43.5%</u>
TOTAL	23,221		100.0%	\$ 781,451.44	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of June 2018

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	64.96	\$	105.98
Average Past Due Amount	\$	262.10	\$	222.13
Total Included Accounts Receivable ⁽¹⁾	\$	1,513,867.57	\$	43,655,983.71
Number of Accounts ⁽¹⁾		23,304		411,895
Percent Past Due:	34.63%	8,070	10.67%	43,949
% Past due 30 days	35.00%	2,825	55.53%	24,405
% Past due 60 days	23.56%	1,901	23.72%	10,425
% Past due 90 days	41.44%	3,344	20.75%	9,119

⁽¹⁾ Includes all accounts.

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2017 2018</u>	<u>For the Quarter Ending June 30 , 2018</u>			<u>Cumulative Costs From Oct 1, 2017 to June 30, 2018</u>		
	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 7,410.44	\$ 7,410.44	\$ -	\$ 24,818.17	\$ 24,818.17
Brochures	\$ -	\$ -	\$ -	\$ 11,117.49	\$ -	\$ 11,117.49
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 7,410.44	\$ 7,410.44	\$ 11,117.49	\$ 24,818.17	\$ 35,935.66
 SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 2,701,744.56			\$ 8,505,143.01