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NHPUC BAUG'17 01:49

August 7, 2017

Keenia Joseph, Director, Regulatory Affairs
North American Power and Gas, LLC
20 Glover Avenue
Norwalk, CT 06850

Re: DM 17-125, North American Power and Gas, LLC
Competitive Electric Power Supplier Application for Renewal Registration
Deficiency Letter – Request for Additional Information

Dear Ms. Joseph:

On August 7, 2017, North American Power and Gas, LLC (NAPG) submitted an application to the Commission for renewal of its registration as a competitive electric power supplier (CEPS). Commission Staff has reviewed the application and determined that it is incomplete and therefore does not comply with the requirements of N.H. Code Admin. Rules Puc 2003. In particular, Staff identified the following requirements that have not been met and the related items which are missing from the application:

- 1) Proof of financial security.

Puc 2003.01(d)(4) Evidence of financial security, as defined in Puc 2003.03.

- 2) Proof of completion of EDI training and testing with Public Service Company of New Hampshire d/b/a Eversource Energy (Eversource).

Puc 2003.01(d)(1) Demonstration of technical ability to provide for the efficient and reliable transfer of data and electronic information between utilities and the CEPS in the form of:

(a) A statement from each utility with which the CEPS intends to do business indicating that the applicant has complied with the training and testing requirements for electronic data interchange.

(c) A statement from each utility with which the CEPS does or intends to do business indicating that the applicant has successfully demonstrated

electronic transaction capability.

- 3) A listing, by state, of the number and type of customer complaints.

Puc 2006.01(a)(13) A listing disclosing the number and type of customer complaints concerning the applicant or its principals, if any, filed with a state licensing/registration agency, attorney general's office or other governmental consumer protection agency for the most recent calendar year in every state in which the applicant has conducted business relating to the sale of electricity.

Regarding item #2, although NAPG has provided the requested documentation in its prior CEPS application docket, in order to complete its current renewal, this documentation must also be included with the current application.

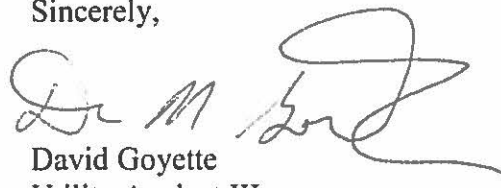
Regarding item #3, NAPG provided a list of customer complaints by type with its application. The information, however, is not a list, by state, of complaints by type. In order to meet the requirements of Puc 2006.01(a)(13), please provide a list that shows complaint counts by state, broken down by complaint type.

In order to complete your application, you should respond accordingly to the items listed above. When responding, please address your letter to Debra A. Howland, Executive Director, and reference the docket number listed on the subject line of this letter.

Pursuant to Puc 2003.02(f), please provide all information requested within 60 days of the date of this letter. Puc 2003.02(f) is copied below.

Puc 2003.02(f) If the commission has requested information or clarification to complete an application for renewal, and such information or clarification is not provided within 60 days of the request, the commission shall suspend the application. If, after 120 days of the date of the request, the applicant has not provided the requested information or clarification, the commission shall reject the application. If an application is rejected, the application fee shall be forfeited and the applicant shall be required to submit a new application and fee prior to acting as a CEPS in New Hampshire.

Sincerely,


David Goyette
Utility Analyst III

cc: Service List
Docket File

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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Docket #: 17-125-1 Printed: August 07, 2017

FILING INSTRUCTIONS:

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:

DEBRA A HOWLAND
EXECUTIVE DIRECTOR
NHPUC
21 S. FRUIT ST, SUITE 10
CONCORD NH 03301-2429

- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.