

6/17/19

I am writing in opposition to filing Docket # DE 19-064 - Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities Notice of Intent to File Rate Schedules.

Granite State DBA Liberty has routinely requested a rate increase for distribution service in support of recovering costs; and to earn a reasonable return on investment;

As a consumer, I would be agreeable with a rate increase if the quality of service increased as well. Since moving to this property in 2013, the amount of electrical outages have been alarming. After finally meeting with the Liberty Lebanon Area Service Manager in spring of 2018, it was explained to me that my electrical circuit is very long and has a fuse to prevent damage. We reviewed the outages for the past 3 years and the gentlemen agreed that many outages would have been avoidable with the use of a device that when trips, will wait 30 seconds, then attempt to re-energize the line. It will do this 3 times before faulting. We currently have a simple fuse - an animal, an errant small branch, etc will take us down and we wait for Liberty to send a crew out to reset. He said this device is the ultimate solution, but he does not know where it stands in the investment queue. If a \$15,000 piece of equipment cannot be installed to prevent dozens of customers from losing power on sunny days, then why should we as consumers support an increase?

Sincerely,

Robert West
Enfield, NH