## Liberty Utilities

## Via ERF and US Mail

## Debra A. Howland

Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

## Re: DE 19-132; Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities

 Monthly EAP Reconciliation Report - November 2019Dear Ms. Howland:
Enclosed for filing, please find Liberty Utilities' Monthly EAP Reconciliation Report. Please note this report has been filed via the Commission's Electronic Report Filing system.

Thank you for your attention to this matter. Please do not hesitate to call if you have any questions.

Sincerely,


Adam M. Hall
Enclosure
cc: OCA Litigation

## Electric Assistance Program System Benefits Charge Reconciliation Report November-19



# Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities Electric Assistance Program <br> Number of Active EAP Participants by Discount Tier Levels and Amounts November-19 

|  | Number of Active Participants | Discount Tier* | \% per Tier Participants To Total Participants | Discount Amount |  | \% per Tier Discount To Total Discounts |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0 | 1 | 0.0\% | \$ | - | 0.0\% |
|  | 324 | 2 | 27.5\% |  | 2,070.63 | 6.4\% |
|  | 210 | 3 | 17.8\% |  | 3,674.27 | 11.3\% |
|  | 239 | 4 | 20.3\% |  | 6,593.54 | 20.3\% |
|  | 230 | 5 | 19.5\% |  | 8,869.57 | 27.3\% |
|  | 174 | 6 | 14.8\% |  | 11,264.83 | 34.7\% |
| TOTAL* | 1,177 |  | 100.0\% | \$ | 32,472.84 | 100.0\% |


| Discount | $\%$ of Federal Poverty Guidelines |
| :---: | :---: |
| 8\% | 151\% to 200\% |
| 22\% | 126\% to 150\% |
| 36\% | 101\% to 125\% |
| 52\% | 76\% to 100\% |
| 76\% | Up to 75\% |

*The total may not sum because some customers moved tiers during the month.

# Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities Electric Assistance Program (EAP) <br> Aging Report <br> November-19 

## Non-EAP Customers

|  | Percentage of Customers |  | Balance |
| :---: | :---: | :---: | :---: |
| Current Balance | 91.8\% | \$ | 3,578,858.03 |
| 1st Arrears | 3.2\% | \$ | 226,342.26 |
| 2nd Arrears | 1.5\% | \$ | 151,148.22 |
| 3rd Arrears | 0.8\% | \$ | 80,273.36 |
| 4th Arrears | 2.7\% | \$ | 614,699.88 |
| Total Arrears | 100.0\% | \$ | 4,651,321.75 |
| Customer Count |  |  | 33,588 |
| EAP Customers |  |  |  |
| Current Balance | 73.1\% | \$ | 106,728.02 |
| 1st Arrears | 8.1\% | \$ | 20,709.33 |
| 2nd Arrears | 4.7\% | \$ | 18,795.64 |
| 3rd Arrears | 2.1\% | \$ | 11,583.22 |
| 4th Arrears | 12.1\% | \$ | 192,941.83 |
| Total Arrears | 100.0\% | \$ | 350,758.04 |
| Customer Count |  |  | 1,253 |

[1] Arrears data is as of November 30, 2019
[2] EAP Customer data includes customers formeriy on EAP with balances and customers currently on EAP

