

**STATE OF NEW HAMPSHIRE
PUBLIC UTILITIES COMMISSION**

DW 23-040

PENNICHUCK WATER WORKS, INC.

**Petition for Approval to Renew and Extend
its Fixed Asset Line of Credit with TD Bank, N.A.**

Order Re: Motion to Amend

ORDER NO. 26,853

June 29, 2023

On May 25, 2023, the Commission issued Order No. 26,827 on a *nisi* basis, approving a petition filed in this docket by Pennichuck Water Works, Inc. (PWW, or the Company) for approval to renew and extend a fixed asset line of credit with TD Bank, N.A. The order included a clause requiring that notice be provided to customers of the Commission's decision. That clause reads as follows (emphasis added in italics):

FURTHER ORDERED, that Pennichuck Water Works, Inc, *shall cause a copy of this order to be published on its website by no later than the close of business on May 26, 2023; noticed through bill inserts in the next billing cycle after the issuance of this order;* and published once in a statewide newspaper of general circulation or of circulation in those portions of the state where operations are conducted, such publication to be no later than June 2, 2023, and to be documented by affidavit filed with this office on or before June 12, 2023; and it is . . .


On May 31, 2023, PWW filed a motion to amend Order No. 26,827 to “remove the obligation to insert a copy of the order via into all customer bills during the next billing cycle to all customers of the Company following the issuance of the order.” This order clarifies the order and denies PWW's motion to amend.

PWW appears to misread the language of the ordering clause at issue. We note, for example, that Pennichuck Corporation's website includes a link to “Bill Inserts” at <https://pennichuck.com/general-information-for-our-water-customers/bill-inserts/>, where it appears that the Pennichuck Corporation companies, including PWW, have posted


copies of “inserts” included with customer bills to notify customers of certain information of interest from time to time. The directive to provide customers notice of Order No. 26,827 “through bill inserts in the next billing cycle after the issuance of this order” thus anticipated that PWW would notify its customers of the Commission’s decision through a notice included in customer bills with a link to the order as posted either on the Pennichuck Corporation website or the Commission website, to permit customers to read the order in full, as the Company has done with other dockets at <https://pennichuck.com/puc-activity/>.

Based upon the foregoing, we deny the motion of Pennichuck Water Works, Inc. to amend Order No. 26,827. However, we clarify that order to provide that posting notice of the order on the Pennichuck Corporation website is sufficient to fulfill the bill insert notice requirement.

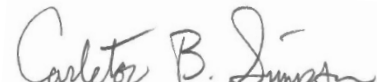
By order of the Public Utilities Commission of New Hampshire this twenty-ninth day of June, 2023.



Daniel C. Goldner
Chairman



Pradip K. Chattopadhyay
Commissioner



Carleton B. Simpson
Commissioner

Service List - Docket Related

Docket#: 23-040

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