

**FairPoint Communications, Inc.**  
**State of New Hampshire**  
**Docket No. DT 07-011**

**Respondent:** Michael Haga  
**Title:** Director of Billings and  
Operations Support Systems

**REQUEST:** New England Cable and Telecommunications Association, Inc. and  
Comcast Phone of New Hampshire, LLC  
Group III

**DATED:** April 19, 2007

**ITEM:** NECTA/CPNH Please indicate whether FairPoint will adopt the current Verizon  
73 CLEC Handbook or whether it will provide a new or changed  
handbook that addresses specifications and timelines or intervals for  
various activities (e.g. trunk ordering, SS7, network routing, E911).  
In the event that FairPoint plans on a new or changed handbook or  
has not decided how it will proceed, please state whether FairPoint  
will commit to affording CLECs (a) a reasonable opportunity to  
review a draft CLEC Handbook and provide input to FairPoint; (b)  
training regarding any new interfaces; and (c) a six month period  
before implementation in order to conduct any internal training and  
system changes needed to adapt to the changes being implemented by  
FairPoint.

**REPLY:** FairPoint has made no decision yet about adopting or changing the  
Verizon CLEC handbook. However, FairPoint will afford CLECs a  
reasonable opportunity to provide input into the ultimate process.  
FairPoint will also provide an escalation process to address CLEC-  
related issues. That process has not yet been developed. FairPoint  
will work with CLECs concerning planning, testing procedures and  
subsequent implementation.