

FairPoint Communications, Inc.
State of New Hampshire
Docket No. DT 07-011

Respondent: Michael Haga
Title: Director of Billing & Operations
Support Systems

REQUEST: BayRing, segTEL and Otel – CLECs
Follow-Up Data Requests Group III, Set 1

DATED: June 11, 2007

ITEM: CLEC FDR III-6 Please indicate whether Fairpoint reserves the right to limit CLEC orders before, during and after the “dark period” in connection with the cutover to Fairpoint systems. Please explain why a dark period is necessary and how long the dark period expected to last.

REPLY: FairPoint does not reserve the right to limit CLEC or FairPoint orders before, during or after the Transition Period (referred to as “the blackout period”). However, understanding the effort to extract data from Verizon systems, convert the data and subsequently load the data into FairPoint systems, FairPoint will request from CLECs and FairPoint Residential and Business Units that all parties work jointly to minimize manual orders for a brief period around the time of the cutover so that FairPoint can focus on the quality of the conversion. Any orders processed during the Transition Period will have to be manually installed and will require manual intervention to update the systems once they are back up and running and ready to accept orders. Therefore, FairPoint will process only orders of an emergency nature.

This brief Transition Period is necessary by definition because it is the effort to extract data from Verizon systems and load the data into FairPoint systems. Due to the integration of all systems, the systems can not be accessed until that last extract is loaded. At this point, FairPoint does not have a definitive time frame for this activity, but it expects the Transition Period to last approximately five days. FairPoint will utilize the test extracts to determine the necessary steps and work towards reducing the required time.