

# 814 Account Administration

Functional Group ID=**GE**

## Introduction:

The Account Administration Request can be sent from a Supplier to a Distribution Company or vice-versa. This transactions purpose is multi-faceted. It is intended to be used to accomodate multiple administrative enrollment functions as identified in the detail LIN03 value. It has the possibility of accomplishing any of the following.

Business Function:

- Enroll Customer
- Change Enrollment Detail
- Successful Enrollment Response
- Customer Move Notification
- Error Response
- Customer Drops Supplier
- Supplier Drops Customer
- Drop Date Confirmation
- Historical Usage Request

## Notes:

ASSUMPTION: There will be one 814 from a Supplier to Distribution company or from a Distribution Company to Supplier with all of the detail (EBTS) Administrative transactions for that given day looping at the LIN level.

## Heading:

	<u>Pos. No.</u>	<u>Seg. ID</u>	<u>Name</u>	<u>Req. Des.</u>	<u>Max.Use</u>	<u>Loop Repeat</u>	<u>Notes and Comments</u>
Must Use	010	ST	Transaction Set Header	M	1		
Must Use	020	BGN	Beginning Segment	M	1		
						1	
Must Use	040	N1	Name - Distribution Company	O	1		n1
						1	
Must Use	045	N1	Name - Supplier	O	1		n2

## Summary:

	<u>Pos. No.</u>	<u>Seg. ID</u>	<u>Name</u>	<u>Req. Des.</u>	<u>Max.Use</u>	<u>Loop Repeat</u>	<u>Notes and Comments</u>
						>1	
Must Use	010	LIN	Item Identification	O	1		
Rec	030	REF	Reference Identification - Tracking Number	O	1		
Used	040	DTM	Date/Time Reference - Effective Date of Service	O	1		
Used	040	DTM	Date/Time Reference - Off-cycle Read Date	O	1		
						1	
Must Use	080	NM1	Individual Name - Customer & Account	O	1		n3
Used	100	N3	Address Information - Bill To Address	O	1		
Used	110	N4	Geographic Location - Bill To City, State, Zip	O	1		

## New Hampshire Retail Open Access

Used	130	REF	Reference Identification - Supplier Account	O	1
Used	130	REF	Reference Identification - Type of Service Indicator	O	1
Used	130	REF	Reference Identification - Billing Option	O	1
Used	130	REF	Reference Identification - Supplier Pricing Structure	O	1
Used	130	REF	Reference Identification - Sales Tax Applicability	O	1
Used	130	REF	Reference Identification - Billing Cycle	O	1
Used	130	REF	Reference Identification - Service Identifier	O	1
Used	130	REF	Reference Identification - Supplier Rate Code	O	1
Used	130	REF	Reference Identification - Distribution Company Rate Code	O	1
Used	130	REF	Reference Identification - Off-Cycle Reading Indicator	O	1
Used	130	REF	Reference Identification - Completion Status	O	1
Used	130	REF	Reference Identification - New Distribution Company Account	O	1
Used	130	REF	Reference Identification - New Distribution Company Customer Name	O	1
Used	130	REF	Reference Identification - Special Identifier	O	1
Must Use	150	SE	Transaction Set Trailer	M	1

## Transaction Set Notes

1. The N1 loop is used to identify the transaction sender and receiver.
2. The N1 loop is used to identify the transaction sender and receiver.
3. The NM1 loop is used to identify the parties associated with the individual line item (LIN), such as an individual consumer in a consolidated third party Consumer Service Provider transaction.

New Hampshire Retail Open Access

**Segment:** **ST** Transaction Set Header  
**Position:** 010  
**Loop:**  
**Level:** Heading:  
**Usage:** Mandatory  
**Max Use:** 1  
**Purpose:** To indicate the start of a transaction set and to assign a control number  
**Syntax Notes:**  
**Semantic Notes:** 1 The transaction set identifier (ST01) used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).  
**Comments:**

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	ST01	143	<b>Transaction Set Identifier Code</b> Code uniquely identifying a Transaction Set 814 General Request, Response or Confirmation Transaction Set Refer to 003070UIG Data Element Dictionary for acceptable code values.	M ID 3/3
M/U	ST02	329	<b>Transaction Set Control Number</b> Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set Unique number generated by Sender's translator	M AN 4/9

New Hampshire Retail Open Access

**Segment:** **BGN** Beginning Segment  
**Position:** 020  
**Loop:**  
**Level:** Heading:  
**Usage:** Mandatory  
**Max Use:** 1  
**Purpose:** To indicate the beginning of a transaction set  
**Syntax Notes:** 1 If BGN05 is present, then BGN04 is required.  
**Semantic Notes:** 1 BGN02 is the transaction set reference number.  
 2 BGN03 is the transaction set date.  
 3 BGN04 is the transaction set time.  
 4 BGN05 is the transaction set time qualifier.  
 5 BGN06 is the transaction set reference number of a previously sent transaction affected by the current transaction.  
 6 BGN10 is related to the date in BGN03.  
**Comments:**  
**Notes:**

**Data Element Summary**

<u>Ref.</u>	<u>Data</u>	<u>Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	BGN01	353	<b>Transaction Set Purpose Code</b> Code identifying purpose of transaction set 13 Service Request	M ID 2/2
M/U	BGN02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Unique number assigned by Sender.	M AN 1/30
M/U	BGN03	373	<b>Date</b> Date (YYMMDD) File Creation Date	M DT 6/6
M/U	BGN10	624	<b>Century</b> The first two characters in the designation of the year (CCYY) File Creation Century	O N0 2/2

New Hampshire Retail Open Access

**Segment:** **N1** Name - Distribution Company  
**Position:** 040  
**Loop:** N1 Optional (Must Use)  
**Level:** Heading:  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To identify a party by type of organization, name, and code  
**Syntax Notes:** 1 At least one of N102 or N103 is required.  
 2 If either N103 or N104 is present, then the other is required.  
**Semantic Notes:**  
**Comments:** 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.  
 2 N105 and N106 further define the type of entity in N101.  
**Notes:** Required for all Account Administration transactions.

**Data Element Summary**

Ref.	Data			
<u>Des.</u>	<u>Element</u>	<u>Name</u>	<u>Attributes</u>	
M/U	N101	98	<b>Entity Identifier Code</b>	<b>M ID 2/3</b>
			Code identifying an organizational entity, a physical location, property or an individual	
			8S Consumer Service Provider	
			Refer to 003070UIG Data Element Dictionary for acceptable code values.	
Used	N102	93	<b>Name</b>	<b>X AN 1/60</b>
			Free-form name	
			Distribution Company Name	
M/U	N103	66	<b>Identification Code Qualifier</b>	<b>X ID 1/2</b>
			Code designating the system/method of code structure used for Identification Code (67)	
			1 DUNS Number	
			Refer to 003070UIG Data Element Dictionary for acceptable code values.	
M/U	N104	67	<b>Identification Code</b>	<b>X AN 2/20</b>
			Code identifying a party or other code	
			Distribution Company DUNS	

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**Segment:** **N1** Name - Supplier  
**Position:** 045  
**Loop:** N1 Optional (Must Use)  
**Level:** Heading:  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To identify a party by type of organization, name, and code  
**Syntax Notes:** 1 At least one of N102 or N103 is required.  
 2 If either N103 or N104 is present, then the other is required.  
**Semantic Notes:**  
**Comments:** 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.  
 2 N105 and N106 further define the type of entity in N101.  
**Notes:** Required for all Account Administration transactions.

**Data Element Summary**

Ref.	Data			
<u>Des.</u>	<u>Element</u>	<u>Name</u>	<u>Attributes</u>	
M/U	N101	98	<b>Entity Identifier Code</b>	<b>M ID 2/3</b>
			Code identifying an organizational entity, a physical location, property or an individual	
			SJ Service Provider	
			Refer to 003070UIG Data Element Dictionary for acceptable code values.	
Used	N102	93	<b>Name</b>	<b>X AN 1/60</b>
			Free-form name	
			Energy Supplier Name	
M/U	N103	66	<b>Identification Code Qualifier</b>	<b>X ID 1/2</b>
			Code designating the system/method of code structure used for Identification Code (67)	
			1 DUNS Number	
			Refer to 003070UIG Data Element Dictionary for acceptable code values.	
M/U	N104	67	<b>Identification Code</b>	<b>X AN 2/20</b>
			Code identifying a party or other code	
			Supplier DUNS	

New Hampshire Retail Open Access

**Segment:** **LIN** **Item Identification**  
**Position:** 010  
**Loop:** LIN Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To specify basic item identification data  
**Syntax Notes:**

- 1 If either LIN04 or LIN05 is present, then the other is required.
- 2 If either LIN06 or LIN07 is present, then the other is required.
- 3 If either LIN08 or LIN09 is present, then the other is required.
- 4 If either LIN10 or LIN11 is present, then the other is required.
- 5 If either LIN12 or LIN13 is present, then the other is required.
- 6 If either LIN14 or LIN15 is present, then the other is required.
- 7 If either LIN16 or LIN17 is present, then the other is required.
- 8 If either LIN18 or LIN19 is present, then the other is required.
- 9 If either LIN20 or LIN21 is present, then the other is required.
- 10 If either LIN22 or LIN23 is present, then the other is required.
- 11 If either LIN24 or LIN25 is present, then the other is required.
- 12 If either LIN26 or LIN27 is present, then the other is required.
- 13 If either LIN28 or LIN29 is present, then the other is required.
- 14 If either LIN30 or LIN31 is present, then the other is required.

**Semantic Notes:** 1 LIN01 is the line item identification  
**Comments:**

- 1 See the Data Dictionary for a complete list of IDs.
- 2 LIN02 through LIN31 provide for fifteen different product/service IDs for each item. For example: Case, Color, Drawing No., U.P.C. No., ISBN No., Model No., or SKU.

**Notes:** Specifies which detail functional process this particular loop occurrence is.

**Data Element Summary**

Ref.	Data			
<u>Des.</u>	<u>Element</u>	<u>Name</u>	<u>Attributes</u>	
Used	LIN01	350	<b>Assigned Identification</b>	<b>O AN 1/20</b>
			Alphanumeric characters assigned for differentiation within a transaction set	
			Unique incremental value assigned by Sender's translator..	
M/U	LIN02	235	<b>Product/Service ID Qualifier</b>	<b>M ID 2/2</b>
			Code identifying the type/source of the descriptive number used in Product/Service ID (234)	
			SH Service Requested	
			SV Service Rendered	
			Service Requested (SH) should be utilized when anticipating a response from the Receiving Party. If no response is possible then use of Service Rendered (SV) is recommended.	
			Refer to 003070UIG Data Element Dictionary for acceptable code values.	
M/U	LIN03	234	<b>Product/Service ID</b>	<b>M AN 1/48</b>
			Identifying number for a product or service	
			Detail Function Indicator	Directional Flow
			E = Enroll Customer	S ----> D
			E = Successful Enrollment	D ----> S
			D = Supplier Drops Customer	S ----> D
			D = Customer Drops Supplier	D ----> S
			C = Change Enrollment Detail	S ----> D
			C = Change Enrollment Detail	D ----> S
			M = Customer Move	D ----> S
			F = Confirm Drop Date	D ----> S
			X = Error Response	D ----> S
			H = Historical Usage Request	S ----> D

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**Segment:** **REF** Reference Identification - Tracking Number  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional (Recommended)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Recommended for all Account Administration transactions.

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification TN Transaction reference number	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Tracking Number generated and maintained by sending institution. Will be retained and returned by receiving institution for either Validation Confirmation or Error Response.	X AN 1/30



New Hampshire Retail Open Access

**Segment:** **DTM** **Date/Time Reference - Effective Date of Service**  
**Position:** 040  
**Loop:** LIN Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify pertinent dates and times  
**Syntax Notes:** 1 At least one of DTM02 DTM03 or DTM06 is required.  
 2 If DTM04 is present, then DTM03 is required.  
 3 If either DTM06 or DTM07 is present, then the other is required.

**Semantic Notes:**

**Comments:**

**Notes:**

Required for Customer Move transaction.  
 Required for Customer Drops Supplier transaction.  
 Required for Confirmation Customer Drop transaction.

**Data Element Summary**

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
M/U	DTM01	374	<b>Date/Time Qualifier</b> Code specifying type of date or time, or both date and time 007 Effective Date Refer to 003070UIG Data Element Dictionary for acceptable code values.	<b>M ID 3/3</b>
Used	DTM06	1250	<b>Date Time Period Format Qualifier</b> Code indicating the date format, time format, or date and time format D8 Date Expressed as CCYYMMDD Refer to 003070UIG Data Element Dictionary for acceptable code values.	<b>X ID 2/3</b>
Used	DTM07	1251	<b>Date Time Period</b> Expression of a date, a time, or range of dates, times or dates and times Effective Date of Service	<b>X AN 1/35</b>

New Hampshire Retail Open Access

**Segment:** **DTM** **Date/Time Reference - Off-cycle Read Date**  
**Position:** 040  
**Loop:** LIN Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify pertinent dates and times  
**Syntax Notes:** 1 At least one of DTM02 DTM03 or DTM06 is required.  
 2 If DTM04 is present, then DTM03 is required.  
 3 If either DTM06 or DTM07 is present, then the other is required.

**Semantic Notes:**

**Comments:**

**Notes:**

Optional use for Customer Move transaction  
 Optional use for Supplier Drops Customer transaction  
 Optional use for Confirmation of Customer Drop transaction

**Data Element Summary**

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
M/U	DTM01	374	<b>Date/Time Qualifier</b> Code specifying type of date or time, or both date and time MRR Meter Reading Refer to 003070UIG Data Element Dictionary for acceptable code values.	<b>M ID 3/3</b>
Used	DTM06	1250	<b>Date Time Period Format Qualifier</b> Code indicating the date format, time format, or date and time format D8 Date Expressed as CCYYMMDD Refer to 003070UIG Data Element Dictionary for acceptable code values.	<b>X ID 2/3</b>
Used	DTM07	1251	<b>Date Time Period</b> Expression of a date, a time, or range of dates, times or dates and times Off-cycle Reading Date	<b>X AN 1/35</b>

New Hampshire Retail Open Access

**Segment:** **NM1 Individual Name - Customer & Account**  
**Position:** 080  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To supply the full name of an individual or organizational entity  
**Syntax Notes:** 1 If either NM108 or NM109 is present, then the other is required.  
 2 If NM111 is present, then NM110 is required.  
**Semantic Notes:** 1 NM102 qualifies NM103.  
**Comments:** 1 NM110 and NM111 further define the type of entity in NM101.  
**Notes:** Required for all Account Administration transactions.

**Data Element Summary**

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
M/U	NM101	98	<b>Entity Identifier Code</b> Code identifying an organizational entity, a physical location, property or an individual 8R Consumer Service Provider (CSP) Customer Refer to 003070UIG Data Element Dictionary for acceptable code values.	<b>M ID 2/3</b>
M/U	NM102	1065	<b>Entity Type Qualifier</b> Code qualifying the type of entity 3 Unknown Refer to 003070UIG Data Element Dictionary for acceptable code values.	<b>M ID 1/1</b>
Used	NM103	1035	<b>Name Last or Organization Name</b> Individual last name or organizational name Will be either first four letters of customer last name or first four letters of business name.	<b>O AN 1/35</b>
M/U	NM108	66	<b>Identification Code Qualifier</b> Code designating the system/method of code structure used for Identification Code (67) 97 Receiver's Code Refer to 003070UIG Data Element Dictionary for acceptable code values.	<b>X ID 1/2</b>
M/U	NM109	67	<b>Identification Code</b> Code identifying a party or other code Distribution Company Account Number	<b>X AN 2/20</b>

New Hampshire Retail Open Access

**Segment:** **N3** **Address Information - Bill To Address**  
**Position:** 100  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify the location of the named party  
**Syntax Notes:**  
**Semantic Notes:**  
**Comments:**  
**Notes:** Required for Successful Enrollment Response  
 Required for Customer Move Notification  
 Optional for Change Enrollment Detail

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	N301	166	<b>Address Information</b> Address information Bill To Address 1	M AN 1/55
Used	N302	166	<b>Address Information</b> Address information Bill To Address 2	O AN 1/55

New Hampshire Retail Open Access

**Segment:** **N4 Geographic Location - Bill To City, State, Zip**  
**Position:** 110  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify the geographic place of the named party  
**Syntax Notes:** 1 If N406 is present, then N405 is required.  
**Semantic Notes:**  
**Comments:** 1 A combination of either N401 through N404, or N405 and N406 may be adequate to specify a location.  
 2 N402 is required only if city name (N401) is in the U.S. or Canada.  
**Notes:** Required for Successful Enrollment Response  
 Required for Customer Move Notification  
 Optional for Change Enrollment Detail

**Data Element Summary**

	<b>Ref. Des.</b>	<b>Data Element</b>	<b>Name</b>	<b>Attributes</b>
Used	N401	19	<b>City Name</b> Free-form text for city name Bill To City	<b>O AN 2/30</b>
Used	N402	156	<b>State or Province Code</b> Code (Standard State/Province) as defined by appropriate government agency Bill To State	<b>O ID 2/2</b>
Used	N403	116	<b>Postal Code</b> Code defining international postal zone code excluding punctuation and blanks (zip code for United States) Bill To Postal Code	<b>O ID 3/15</b>
Used	N404	26	<b>Country Code</b> Code identifying the country Bill To Country Code	<b>O ID 2/3</b>

New Hampshire Retail Open Access

**Segment:** **REF** **Reference Identification - Supplier Account**  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:**  
 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:**  
 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Required for all Account Administration transactions except the Historical Usage request.

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification 5B Supplemental Account Number	<b>M ID 2/3</b>
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Supplier Account Number	<b>X AN 1/30</b>

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Type of Service Indicator  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:**  
 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:**  
 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:**  
 Optional use for Enroll Customer transaction  
 Optional use for Change Enrollment Detail transaction  
 Optional use for Successful Enrollment transaction  
 Optional use for Customer move transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification PRT Product Type	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Type of Service Indicator C = Combined Service D = Metered Service Demand kwh E = Metered Service kwh H = Controlled Hot Water L = Lighting Service N = Non-metered Service T = Metered Service TOU A = Apply to All Services	X AN 1/30

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Billing Option  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Required for Enroll Customer transaction  
 Optional for Change Enrollment Detail transaction  
 Required for Successful Enrollment transaction  
 Required for Customer Move transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification BLT Billing Type	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Billing Option C = Complete P = Passthrough	X AN 1/30



New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Supplier Pricing Structure  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Optional for Enroll Customer transaction  
 Optional for Change Enrollment Detail transaction  
 Optional for Successful Enrollment transaction  
 Opional for Customer Move transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification PR Price Quote Number	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Supplier Pricing Structure Number	X AN 1/30

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Sales Tax Applicability  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:**  
 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:**  
 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:**  
 Optional for Enroll Customer transaction  
 Optional for Change Enrollment Detail Transaction  
 Optional for Successful Enrollment transaction  
 Optional for Customer Move transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification TX Tax Exempt Number	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Indication of Sales Tax Applicability Y = Sales Tax Applicable N = No Sales Tax Applicable	X AN 1/30

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Billing Cycle  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Optional for Change Enrollment Detail transaction  
 Required for Successful Enrollment transaction  
 Required for Customer Move transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification BF Billing Center Identification	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Billing Cycle Number	X AN 1/30

New Hampshire Retail Open Access

**Segment:** **REF** **Reference Identification - Service Identifier**  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Optional for Enroll Customer transaction  
 Optional for Change Enrollment Detail transaction  
 Optional for Successful enrollment transaction  
 Optional for Customer Move transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification MG Meter Number	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Refer to 003070UIG Data Element Dictionary for acceptable code values. Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Service Identifier	X AN 1/30
Used	REF03	352	<b>Description</b> A free-form description to clarify the related data elements and their content New Service Identifier	X AN 1/80

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Supplier Rate Code  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Optional for Enroll Customer transaction  
 Optional for Change Enrollment Detail transaction  
 Optional for Successful Enrollment transaction  
 Optional for Customer Move transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification RB Rate Code Number	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Supplier Rate Code	X AN 1/30

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Distribution Company Rate Code  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:**  
 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:**  
 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:**  
 Optional for Change Enrollment Detail transaction  
 Optional for Successful Enrollment transaction  
 Optional for Customer Move transaction  
 Optional for Customer Drops Supplier transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification 99 Rate Conference Id Code	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Distribution Company Rate Code	X AN 1/30

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Off-Cycle Reading Indicator  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Optional for Customer Move transaction  
 Optional for Supplier Drops Customer transaction  
 Optional for Confirmation of Customer Drop transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification QY Service Performed Code Refer to 003070UIG Data Element Dictionary for acceptable code values.	M ID 2/3
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Off-cycle Reading Indicator A = Actual E = Estimated	X AN 1/30

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - Completion Status  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:**  
 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:**  
 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:**  
 Required for Successful Enrollment transaction  
 Required for Error Transaction  
 Required for Confirmation of Customer Drop transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification 1Q Error Identification Code Refer to 003070UIG Data Element Dictionary for acceptable code values.	<b>M ID 2/3</b>
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Completion Status A complete listing of valid codes can be obtained from the Distribution company WEB page. Codes are 3 characters long and strung together if more than one up to a maximum of 10 for any given transaction.	<b>X AN 1/30</b>



New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - New Distribution Company Account  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Optional for Change Enrollment Detail transaction  
 Required for Customer Move transaction

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification	<b>M ID 2/3</b>
			11 Account Number	
			Refer to 003070UIG Data Element Dictionary for acceptable code values.	
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier	<b>X AN 1/30</b>
			New Distribution Company Customer Account Number	

New Hampshire Retail Open Access

**Segment:** **REF** Reference Identification - New Distribution Company Customer Name  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Optional for Change Enrollment Detail transaction

**Data Element Summary**

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification	M ID 2/3
			5E Consumer Identifier	
			Refer to 003070UIG Data Element Dictionary for acceptable code values.	
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier	X AN 1/30
			New Distribution Company Customer Name	

New Hampshire Retail Open Access

**Segment:** **REF** **Reference Identification - Special Identifier**  
**Position:** 130  
**Loop:** NM1 Optional (Must Use)  
**Level:** Summary:  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:**  
 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:**  
 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:**  
 Optional for Enrollment transaction  
 Optional for Change Enrollment Detail transaction  
 Optional for Successful Enrollment transaction  
 Optional for Customer Move Notification

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
M/U	REF01	128	<b>Reference Identification Qualifier</b> Code qualifying the Reference Identification	<b>M ID 2/2</b>
			SU Special Processing Code Unique code identifying the special handling requirements for the claim	
Used	REF02	127	<b>Reference Identification</b> Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Special Identifier	<b>X AN 1/30</b>

New Hampshire Retail Open Access

**Segment:** **SE** Transaction Set Trailer  
**Position:** 150  
**Loop:**  
**Level:** Summary:  
**Usage:** Mandatory  
**Max Use:** 1  
**Purpose:** To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)

**Syntax Notes:**

**Semantic Notes:**

**Comments:** 1 SE is the last segment of each transaction set.

**Data Element Summary**

	<b>Ref. Des.</b>	<b>Data Element</b>	<b>Name</b>	<b>Attributes</b>
M/U	SE01	96	<b>Number of Included Segments</b> Total number of segments included in a transaction set including ST and SE segments	<b>M N0 1/10</b>
M/U	SE02	329	<b>Transaction Set Control Number</b> Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set	<b>M AN 4/9</b>